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Question: 1

Which of the following shipment modes is the most prone to packaging and product damage?

- A. Air
- B. Truck
- C. Water
- D. Rail

Answer: C

Question: 2

When importing goods such as fruit and produce into the United States (U.S.), which government agency is responsible for protecting agriculture from harmful pests and diseases?

- A. Food Safety and Inspection Service (FSIS)
- B. Food and Drug Administration (FDA)
- C. US Customs and Border Protection (CBP)
- D. Farm Service Agency (FSA)

Answer: C

Question: 3

Under what circumstances should management generally consider utilizing qualitative forecasting techniques?

- A. When real-time data flow is available
- B. When historic data is both clear and relatively stable
- C. When developing strategic-level forecasts
- D. When demand is dependent on bill of material (BOM) calculations

Answer: B

Question: 4

A carrier's costs are driven by equipment movement rather than shipment weight. Which of the following rates would be most appropriate for the carrier to utilize in charging its customers?

- A. Incentive rates
- B. Any-quantity rates
- C. Freight all kind (FAK) rates
- D. Per-car and per-truckload rates

Answer: C

Question: 5

A customer is looking to purchase product from a company. Which of the following outputs of outbound order management would the customer consider primary?

- A. Order cycle time
- B. Logistics operations responsiveness
- C. Postsale logistics support
- D. Product availability

Answer: B

Question: 6

From a health and safety perspective, which of the following sets of parameters must be taken into account when considering manual material handling?

- A. Task, working environment, equipment, and individual capacity
- B. Task, load, layout, and equipment
- C. Layout, load, working environment, and individual capacity
- D. Task, load, working environment, and individual capacity

Answer: D

Question: 7

Which of the following categories is a weakness of the rail systems'?

- A. Safety records
- B. Inflexible infrastructures
- C. Effects of the weather
- D. Routes from city centers

Answer: D

Question: 8

Which of the following statements represents the primary function of inventory?

- A. Make products available while minimizing total carrying cost.
- B. Realize economies of scale while minimizing total carrying cost
- C. Reduce ordering cost while minimizing total carrying cost
- D. Buffer against delivery time while minimizing total carrying cost

Answer: D

Question: 9

Which of the following factors would be considered of strategic importance to a firm's logistics function?

- A. A firm operates in a competitive oligopoly
- B. Total cost of production
- C. Production lead time
- D. Order cycle time

Answer: A

Question: 10

Which of the following lean tools would a warehouse team use to document, analyze, and improve the flow of information and materials to customers?

- A. Lean six sigma
- B. Kaizen
- C. Value stream mapping
- D. Five S methodology

Answer: C

Question: 11

Climate-controlled warehouses are typically used

- A. to assure operators can work in the best conditions.
- B. for storage of food items such as pasta and sugar.
- C. for storage of raw material used in aerospace industry.
- D. for storage of certain agricultural and medical products.

Answer: B

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